

360 and Intota Services Q2 Releases

Amy Pemble

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Why Two Releases?

- Minimize potential risk of disruption for users after the sudden shift to online learning & working from home
- May 13 has an important Customer Support initiative – Live Chat!
- June 10 release has big packages of improvements for 360 Link IEDL and 360 MARC Updates
- Neither release will require any downtime



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May 13 Release Features

- Live Support Chat Link
  - 9 – 5 PT (16:00 – 00:00 UTC)
  - 360 & Intota services, Summon
- COUNTER r5 reports DR and PR
  - Manual upload
  - SUSHI harvesting
- Access to Summon Analytics from 360 Core/Client Center



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Live Support Chat Link

Contact Support

Click here to go to the Support Portal and submit a case for Summon, 360 Services, Intota, 360 KB, CDI or Ulrichsweb.

Alternatively, when an agent is online, click the 'CHAT WITH AN AGENT' button below to chat.

Please note that the chat service is not currently available for 360 KB, CDI or Ulrichsweb.

Knowledge Center
Status Page
Idea Exchange

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AGENT OFFLINE

New COUNTER r5 Support

- SUSHI harvesting for TR, DR, and PR reports
- Manual upload for DR and PR reports
- On target to have reports in Intota Assessment in Q3



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SUSHI Set-up (Client Center)

Fields in bold indicate required information for usage statistics to be harvested a
required to save this form.

DRS Provider Name: BioOne ✔ Counter 5 Compliant

Admin Note:

Custom URL: https://sushi5.scholarlyiq.com/counter/r5

Test SUSHI Settings

Required SUSHI Credentials:

	TR_J2v5		BioOne	Multiple Publishers	01/2019	28/04/2020 05:42:00	Auto-Harvested
	TR_J4v5		BioOne	Multiple Publishers	01/2019	28/04/2020 05:40:00	Auto-Harvested
	TR_J3v5		BioOne	Multiple Publishers	01/2019	28/04/2020 04:35:00	Auto-Harvested

User Name: Password:

Add a Library Note: null

Reports Available:

TR	TR_B1	TR_B2	TR_B3	TR_J1	TR_J2	TR_J3	TR_J4
☑	☑	☑	☑	☑	☑	☑	☑

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SUSHI Example (Client Center)

TR_J3v5 - Journal Usage by Access Type

Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOONE:aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Total_Item_Investigations	1	1	0
Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOONE:aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Total_Item_Requests	1	1	0
Acta Ornithologica Print ISSN: 0001-6454 Online ISSN: 1734-8471 DOI: 10.3161/aorn Proprietary: BIOONE:aorn		Museum and Institute of Zoology, Polish Academy of Sciences	BioOne	Unique_Item_Investigations	1	1	0

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SUSHI Example (Intota)

COUNTER Reports

PRv5 - Platform Master Report

Date Created:01/19/2020; Report Range: 01/01/2019 - 12/31/2019

⚠ Data cannot be edited because the report is pending processing. Please check again later.

Delete | Merge | Download | Delete Report | Restor

Platform	Measure	2019												Total
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
OSA Publishing	Total_Item_Requests	857	910	971	1026	971	835	769	984	788	982	811	642	10546
OSA Publishing	Unique_Item_Requests	934	857	908	955	900	884	736	911	755	931	859	602	10232
OSA Publishing	Searches_Platform	33	31	41	66	72	37	18	33	1667	22	1085	23	3128
OSA Publishing	Unique_Item_Investigations	1130	1772	1927	1994	1908	1742	1583	1291	23	1343	21	803	15537
OSA Publishing	Total_Item_Investigations	1832	1140	1208	1253	1216	1090	1047	2059	1083	2079	1684	1249	16940

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Reports Collection for COUNTER r5

SUSHI – monthly

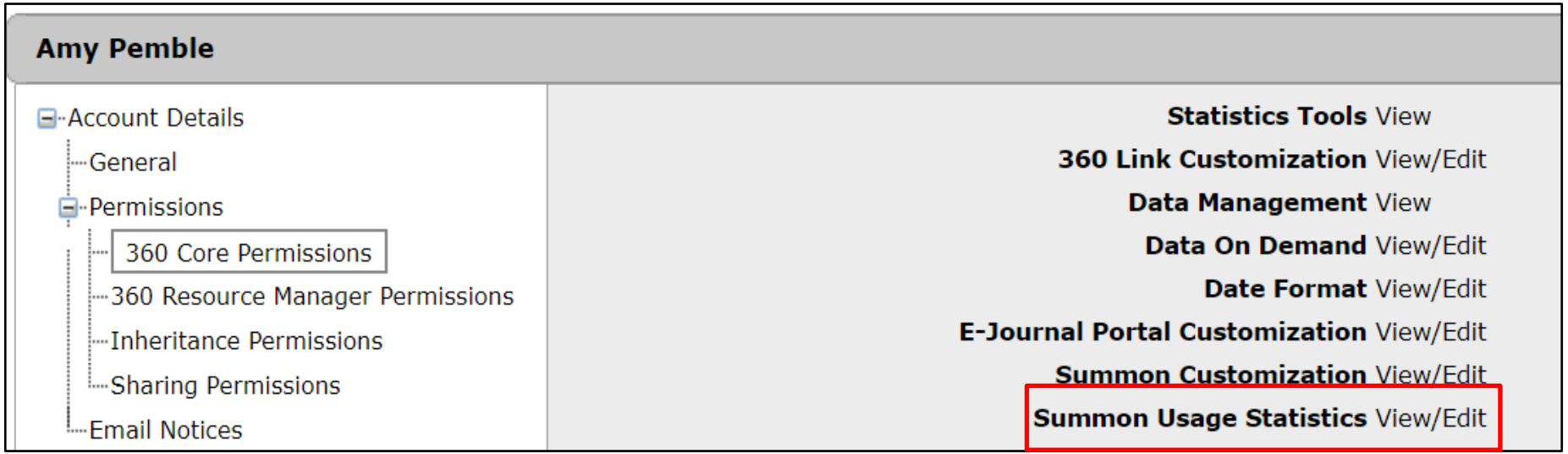
DRS participants (July)

- 2019 annual TR, DR, & PR reports
- January – June 2020 TR, DR, & PR



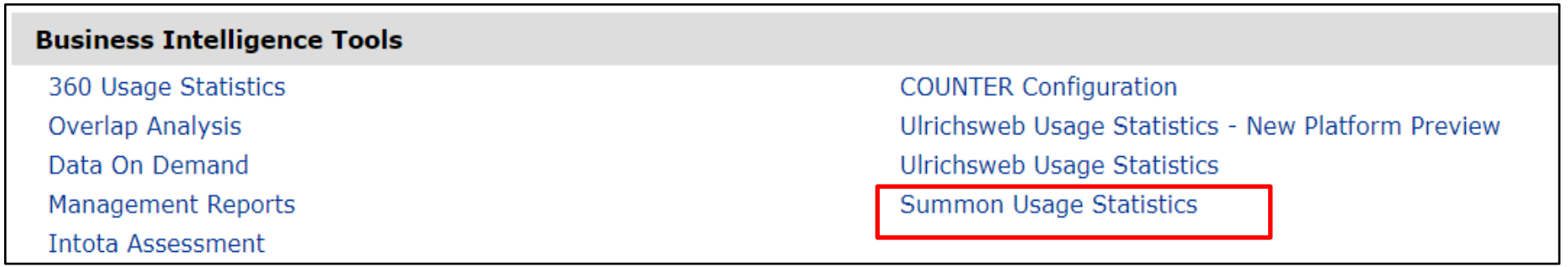
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New Summon Usage Statistics Access Point



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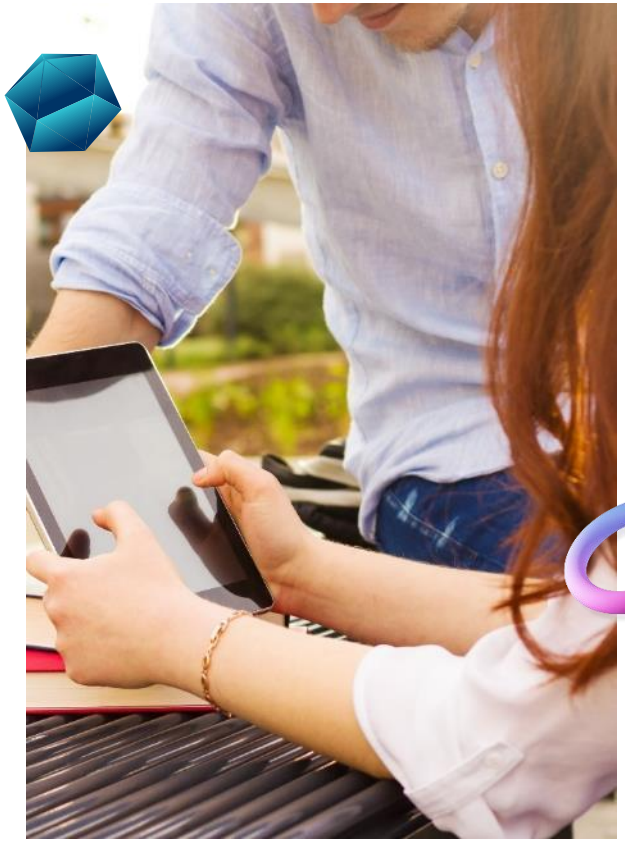
New Summon Analytics Access Point



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June 10 Release

- 360 Link refinements for Index Enhanced Direct Linking – improved accuracy
- Data on Demand & 360 MARC Updates refinements
  - Fully encoded direct links
  - “Video” type now in DOD report
- New article level link parameters for ProQuest, Gale, and EBSCOhost
  - OpenAthens Redirector
  - OpenURL and IEDL



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2020 Release Targets

2020 Q2

- Embedded Support Chat feature in 360 Core/Client Center and Intota
- DR, PR SUSHI & manual upload
- IEDL enhancement package
- OpenAthens redirector linking parameters

2020 Q3 – Q4

- Intota Assessment reports
- View “last updated” for databases in 360 Core/Client Center and Intota
- Are there newly important refinements or enhancements we need to prioritize?
- Analyze and evaluate VPAT results
- Limit E-Journal Portal auto-suggestions to profile’s subscribed titles

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Thank you!



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