



Voyager Test Server

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Document released: August 2011

Web address: <http://www.exlibrisgroup.com>

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Voyager Test Server

The Voyager® Test Server provides current, production Voyager® customers with the ability to mount a copy of their production database, hosted on a separate, dedicated server. Once established, the Test Server is viewed as an additional, permanent Voyager® server.

There are two major advantages to a Test Server: advance testing of a new release of Voyager® and for ongoing testing of new functions and interfaces before putting them into production.

What is included?

The Voyager® Test Server package includes:

- Voyager® Library Management System Software - all modules currently licensed
- Any extension modules licensed by the customer, except Citation Server
- Remote installation by Ex Libris of Voyager®, and a copy of the Ex Libris training database
- Upgrade services so that, from release to release, the database will be upgraded and all data maintained.

What does the customer provide?

The customer is expected to provide the server, operating system software, and utilities for the test environment.

Can I use my own production database?

You may move your own data to the Test Server using Bulk Import and/or MARC Export, or you may restore a complete copy of your production database by restoring one from your backup.

If desired, Ex Libris will configure and restore a copy of your production database from your most recent backup for an additional charge (plus travel expenses if an on-site visit is required).

When is the release available?

Test server availability begins when a new release is ready for general distribution. While a customer may schedule a release for his Test Server before it is declared ready for general distribution ("gold"), that scheduling is contingent upon the release actually being declared generally available.

As part of the Test Server installation, the customer will be asked to schedule the release for his production server.

Restrictions

- This option is available to customers with UNIX-based servers only: Solaris™, Linux, or AIX®.
- The test release software must be run on a separate Test Server. It is not possible to create a Test Server on the same server as the customer's production database or on a production application server.
- The Test Server must be dedicated to the task of running this Voyager® instance. No other applications or software may be installed on the Test Server.
- A Test Server may be run in a supported virtual machine, either on the same server as production or a new server, providing there are sufficient resources.
- The operating system must be installed following the standard Ex Libris guidelines.
- Operating system upgrades are the responsibility of the Library. Ex Libris staff will not do operating system upgrades on the Test Server.
- The server must meet Ex Libris-specified configuration requirements.
- The server must be configured according to the published Ex Libris standard server structure.

- Access to the server, including root access, and all server ports must be available to any Ex Libris Class C IP address upon request by Ex Libris. This may have implications for the customer's network and firewall, but Ex Libris must have access to the customer's Test Server.

Support

- Communications to Ex Libris regarding Test Servers should be directed to Customer Support through normal channels.
- All Test Server incident reports are assigned a Priority Level V. Priority V incidents are a lower priority and receive an initial diagnostic response within 2 weeks and status updates every 2 weeks thereafter until resolved or identified as a bug or enhancement.
- Upgrades of Test Servers are scheduled as a second priority to requests for production upgrades. Ex Libris will attempt to schedule releases to Test Servers on days that do not conflict with other types of upgrades.

Cost/Licensing

Voyager® Test Server is available upon request without any additional license cost. Note that an implementation fee and annual maintenance fees will apply.

With the exception of costs, all other terms and conditions of the Test Server are those in the standard Ex Libris License Agreement.